

iKNOW*Terminal Intelligence and Knowledge base portal*

- IGO solutions, a leading provider of Business Technology Solutions offers a unique “plug-and-play” solution to architect, implement and maintain an Enterprise Data Warehouse / Business Intelligence suite / Analytics solution.
- iKNOW, a flagship Business Intelligence product allows terminal operations team to monitor and manage their operations better by providing near real-time insights into various operational areas of the terminal.
- iKNOW is designed in a “plug-and-play” manner to Implement Packaged Analytics or Custom-Built Analytics for all critical departments of the terminal, including Finance/Billing, Operations.
- iKNOW can monitor Real Time Waterside, Yard and Gate Operations. Also, the iKNOW suite (re)solves BI needs across multiple platforms in Reporting such as Data Integration / ETL / Dashboard / Web Portal Interface & Product Upgrade.

FEATURES

- ★ Offers complete transparency of the BI Cubes, allowing for the terminal to build their own customizable Dashboards.
- ★ Key operational reports in iKNOW are part of the BI Packaged Contents and have key real-time reports
- ★ “Out-of-the-Box’ plug-and-play solution, which is fully integrated to work with any TOS.
- ★ Simplifies integration with Operation Data and other data sources like:- Finance, Engineering, Gate systems.
- ★ Dashboards and reports can also be viewed on mobile devices/iPads etc.



